



# Communication aspects of personalised care planning in dementia



Personalised care and support planning is a priority for NHS England and plays a vital role in improving the quality of dementia services. NHS England is committed to supporting the quality of post-diagnosis treatment and support for people with dementia and their carers.

## What are we doing?

We are addressing communication challenges that primary care staff face in personalised dementia care planning, to understand communication barriers/facilitators (in-person, remote and IT) to integrated care planning and identify workforce training needs for facilitating personalised care planning conversations. We will identify elements of good practice by analysing existing videos of memory clinic-based care planning conversations.



## How will it help?

Results will underpin an NIHR School for Primary Care Research funding application focusing on people with dementia who live alone, with no informal carer to support them with accessing services, as an under-represented group in research. The research will determine the care and support needs, and strengths, of this group, and the communication training needed for staff to engage effectively with this under-represented group, in co-creating and sharing personalised care plans.

**Representative: Sarah Griffiths**